

Joseph[®] Joseph

**International brand requires
IT solution to support growth.**

Background

Joseph Joseph are an international brand that create functional and problem-solving homeware products. The Organisation has gone through a period of high-sustained growth, but this expansion has left them with several IT headaches.

Eloquent were engaged with a remit to **improve end user support**, reduce cost, complexity – initially migrating the existing platform to our eCloud Hosted Server platform and putting in place a **managed service solution** to deliver stability and good old-fashioned customer service.

The migration was completed over a weekend; it was well planned and delivered a seamless transition. As part of this process, we fully documented the entire environment to make it easier to support and manage in the future.

After a period of learning, we are now able to make recommendations on how to improve their IT environment. The focus of these initial recommendations has been on Security and Resilience, two common areas that need improvement for many organisations.

With the IT estate now managed by our exceptional Operations Team, and with several of the recommendations in place, Joseph Joseph can benefit from the **foundations** that have been implemented to support their rapid growth. As a **reliable and trusted partner**, Eloquent are now an essential part of the successful Joseph Joseph team.